



Education Services

Summary

The aim of this datasheet is to give an overview of the services ADA Technology Services offers in skills training and education. Education Services form an integral part of ADA's value proposition and enable our clients to leverage the maximum return on their IT investment.

Industry Research

- “More than half of employers are concerned about the ability of employees to use computers. The skills of people ... are not keeping pace with the rapid development of technology.” CBI/Edexcel ‘Education & Skills Survey’, 2008
- “Skills shortages remain an issue for ICT recruiters.” e-skills ‘UK Employer Skills Survey’, 2008
- “A lack of IT skills is affecting more than a third of companies worldwide.” IT Governance Institute (ITGI), ‘IT Governance Global Status Report’, 2008

Why ADA?

Investing in new software is one thing – utilising it to its full potential is another. Quality training and ongoing support can maximise the return on your IT investment and ensure that every advantage is realised. ADA's wealth of hands-on business experience, application knowledge, technology expertise and strong project management skills combine to ensure training is logical and relevant.

Business Drivers

- Increasing productivity – investing in training for your workforce will increase their confidence
- Realising the full advantages of your IT infrastructure – training will make the most of your investment in IT, giving you a higher ROI
- Filling skills gaps – the right training can give people the skills they need to perform better, improving your organisation's efficiency and reducing staff turnover

Business Challenges

- Setting a budget for training that delivers the right advantages at the right cost
- Making training an integral part of your company's processes
- Reviewing your business goals and considering how they can be achieved through training

ADA Education Services

ADA offers businesses something different from traditional training vendors who provide off-the-shelf training which often leaves users wondering why they have had the training or how they are going to apply it to their working environment.

We include a range of specialist education services to ensure that users are able to apply all training to their roles within your organisation and maximise your return on investment.

This also enables us to integrate our technologies and software solutions into businesses with far greater success, which results in maximum benefit to your business.

ADA Education Services

- Training Analysis and Scoping
- Business Consultancy
- Course Design and Development
- Documentation and User Manuals
- Training Delivery
- Project Go-Live Support
- Post Training Review

ADA Business Solutions

- Microsoft Office Suite
- Microsoft Office SharePoint Server
- Microsofts Dynamics
- Microsoft SQL Server
- Microsoft Server Family
- ADA Core Technologies

ADA Methodology

Our proven methodology works to understand our customer's needs, working with them to develop a customised training solution.

We aim to give our customers a clear picture of their organisation's education requirement such as which employees require training and what type of skills are required.

Our solutions can include a range of techniques such as classroom based training, floor walking and desk-side support.

Once a solution and plan is established, ADA works with customers and technical staff to develop appropriate courses and supporting materials to suit each organisational goal. Our education services are all delivered by experienced trainers and consultants across a range of technologies and software.

Company Quality Standards

ADA operates to an ISO9000:2001 standard that incorporates sales, pre-sales, delivery and support. Our commitment to these standards ensures our clients have a consistently high quality and predictable experience with ADA.

Next Steps

For further information about ADA's Education Services, please call us on +44 (0)1444 239 300



ADA is one of the UK's leading technology services companies with an enviable reputation for technical excellence, service reliability and industry-leading standards. Working closely with manufacturers and partners who represent the best in the IT industry, ADA sources solutions that offer lasting advantages. Similarly, ADA's consulting and field engineering services are based on an approach that considers your business environment as well as your IT infrastructure, ensuring that your IT delivers real business benefits.

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